

Customer Complaint Form for ATM Transaction

To :

The Branch Manager,

MeeKee J³eJemLeeHekeA,

The Maharashtra State Co-op. Bank Ltd.,

eb cenej e<i 'mì s̄ keles-DeeHej efi Jn yekèÀ etue.

Branch / MeeKee _____

City / Menj _____

Pin No. / eHeve velyej _____

1) Customer Information / ieénkeAe®eercceeh leer	ë
Name of Customer / ieénkeAe®esveetle	ë
Account No. / KeeleskeAeekèÀ	ë
Debit Card/ATM Card No./[eÿeì /Sì eSce keAe [&velyej	:
<hr/>	
2) ATM Information / Sì eSce ceeeh leer	ë
Location of the ATM /Sì eSce ®eseÿpkeAeCe	:
Name of ATM Bank / Sì eSce yekèÀ®esveetle	:
<hr/>	
3) Nature of the Complaints / IekeAej e®esmJej AHe	ë
a) Complaint relating to Cash withdrawal / j ekKe j kelkeAe keAe { C ³ eemelyeDeer IekeAej	
Amount requested for withdrawal /ceeieCeerkeAe uesueerj ekKe j kelkeAe j Å. /Rs.	
actually disbursed at ATM/ He1 ³ e#e edeIej ete j kelkeAe j Å. /Rs.	
Amount debited to the Account / veetlesì ekeAe uesueerj kelkeAe j Å. / Rs.	
Date & time of transaction / J ³ eJenej e®eer leej ekKe Je JetJ	/ / . am/pm
b) Other Complaints / Flej IekeAej er	
<hr/>	
Date : / /	
ebveetkeAe ë / /	
Signature of the Card Holder	
keAe [&Oeej keAe®eermener	
Mobile No/ ceeyeeFlue veb -	
Landline No /ojj OJeveer veb -	
E-mail id /F&ceue -	
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ATM Card Holder affiliated to _____ Bank _____ Branch
keAe [Oeej keAe ----- yekèÀ leeue ----- ³ee MeeKeMeermeuative Deers

Copy to :

The Incharge / Officer ATM Cell,

The Maharashtra State Co-op. Bank Ltd.,

9, Maharashtra Chamber of Commerce Lane, Fort, Mumbai.